

**FOR IMMEDIATE RELEASE**

Parallon Business Performance Group's  
National Patient Account Services Recognized on  
2011 "Best Places to Work in Collections" List

**NASHVILLE, TN – October 25, 2011**—Parallon Business Solutions is pleased to announce that its National Patient Account Services (NPAS) was one of 30 companies added to the "Best Places to Work in Collections" list for 2011. This is the fourth consecutive year that NPAS has made the national list. This award program is designed to identify, recognize and honor the best places of employment in the accounts receivable management (ARM) industry.

Companies from across the country entered the two-part survey process to determine the Best Places to Work in Collections. The first part evaluated each nominated company's workplace policies, practices, philosophy, systems and demographics. The second part was an employee survey that measured the employee experience. The combined scores determined the top companies and the final ranking, facilitated by insideARM.com and the Best Companies Group.

Stephanie Eidelman, publisher of insideARM.com indicated that the ARM companies participating in the program underwent a rigorous evaluation process, ensuring that the winning companies are truly succeeding in their efforts to provide a challenging, satisfying, and motivating work environment for their employees.

"We are extremely proud of our NPAS team—their collective energy and attitude certainly translate to our healthcare customers and their patients in a positive way and there is no better recruiting and retention tool than a satisfied workforce. This recognition is a reflection of the team's continued dedication to operational excellence," says Shannon Dauchot, SVP of Corporate Operations and Client Relations for Parallon's Business Performance Group. With offices in two locations—Louisville, Ky. and Bedford, Texas—Parallon's National Patient Account Services (NPAS) employs approximately 600 colleagues. NPAS is the healthcare

industry's leading provider of early-out receivable services. Since 1980, NPAS has been improving the bottom line for forward-thinking hospitals across the nation. NPAS is part of Parallon Business Solutions and is now offering Primary and Secondary collection services.

### **About Parallon Business Solutions**

Parallon Business Solutions, LLC, headquartered in Nashville, Tenn., is committed to transforming the business of healthcare. Over the last 12 years, Parallon's shared services solutions have been developed and proven in 250 hospitals and 2,000 non-acute care providers across the country. Through its four business units, Parallon provides revenue cycle and business process expertise, workforce management solutions, supply chain services and the purchasing power of HealthTrust Purchasing Group, serving 1,400 hospitals and 11,000 non-acute care providers. Operating with a "patients first" philosophy, Parallon has a team of over 21,000 people dedicated to continuous process improvement through practical, impact-oriented solutions. Learn more at [www.parallon.net](http://www.parallon.net).

### **About insideARM.com**

Published by Kaulkin Media, the mission of insideARM.com is to shift public conversation about the accounts receivable management (ARM) industry in order to help creditors and collection professionals reduce risk, lawsuits and bad press—ultimately changing consumer perceptions that speaking with collectors should be avoided. The website and newsletters reach 70,000 subscribers in collection agencies, law firms, etc.

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#### Parallon Media Contact:

Faye Porter, director of Communications & Education

o: 615.344.3008

c: 615.498.5858

f: 1.866.640.1808

e: [faye.porter@healthtrustpg.com](mailto:faye.porter@healthtrustpg.com)